



# Melanie Kiley

Organisation Development Consultant & Facilitator

*“Melanie possesses a gift for facilitation. She approaches conflicting and complex situations with creativity. She walks in the path of possibility with intelligence, intuition and empathy. Passionate about*

*people, she strives for success, is truly authentic, open and honest and it is my joy and privilege to call her a friend and colleague.”* **Suzanne Annenberg** - General Manager Exact!

*“Melanie has facilitated a number of conversation processes with employees from many different levels in the organization. She has the ability to engage all participants and create a relaxed space to ensure all voices across the many levels are heard.”*

**Senta van der Merwe,**  
The Foschini Group (PTY) Ltd

*“Melanie gave input where needed, and also let conversations flow – this may sound like a simple thing, but facilitators so often get this balance wrong. All were won over by the café conversation process”.*

**Kathryn Sakalis,** The Foschini Group (PTY) Ltd

*“I was interested, astonished and inspired. We achieved a meaningful and deep level of conversation in a short period of time. I loved meeting so many people and being able to connect with them. The process kept us on track.”*

**Dr James Reader**  
Industrial & Counselling Psychologist

**Melanie Kiley** is an Organisational Development Consultant and a facilitator. She consults in South Africa with large multi-national organisations and smaller privately owned companies in the areas of Leadership, Team Effectiveness, Personal Mastery, Change & Culture Transformation and Strategy.

She also lectures Human Resource Management on the MDP Program of WITS Business School.

Melanie holds a Higher Diploma in Education from the University of Cape Town. After teaching Secondary Education for five years, she joined the national retailer, The Foschini Group, where over the period of eleven years, she lead the Human Resources Management function for three Divisions (Manufacturing - TFGA, @home and Exact!).

Melanie is a highly skilled HR Manager, having established Human Resource strategy, infrastructure, systems and philosophy within her divisions.

She has driven and facilitated strategic change initiatives and Human Resource projects throughout The Foschini Group.

Melanie has over eighteen years of experience in working with people to facilitate growth and transformation. She is a World Café facilitator and she believes in the power of conversation as a catalyst for change and for the creation of new realities and culture transformation within organisations. Her café conversations involve groups ranging from twelve to hundreds of people. She hosted a public café event in July 2009 at the Grahamstown Art Festival, which was described as ‘phenomenal’.

## Clients (past & present)

- The Foschini Group (@Home; TFGA; Exact!; Fashion Express; Financial Services; Group Human Resources; Markham; Foschini)
- Grahamstown Festival: Think Fest—Rhodes University
- British American Tobacco
- Media 24
- Heinneman Educational Publisher
- Maskew Miller Longman
- Federal Gaming
- Indigo Cosmetics (AVI Holdings)
- Coca-Cola Sabco
- Nedbank
- Nando’s SA

## Accreditation/Affiliation

- Lecturer for Wits Business School (WBS) / Infochoice.
- Guest Lecturer & Speaker at the University of Stellenbosch (USB) (2008 & 2009).
- Faculty member of the Academy for Organisational Change (AOC).
- Accredited Master Facilitator Nine Conversations in Leadership™ & Purposeful Teams™
- Qualified Hatha Yoga teacher

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